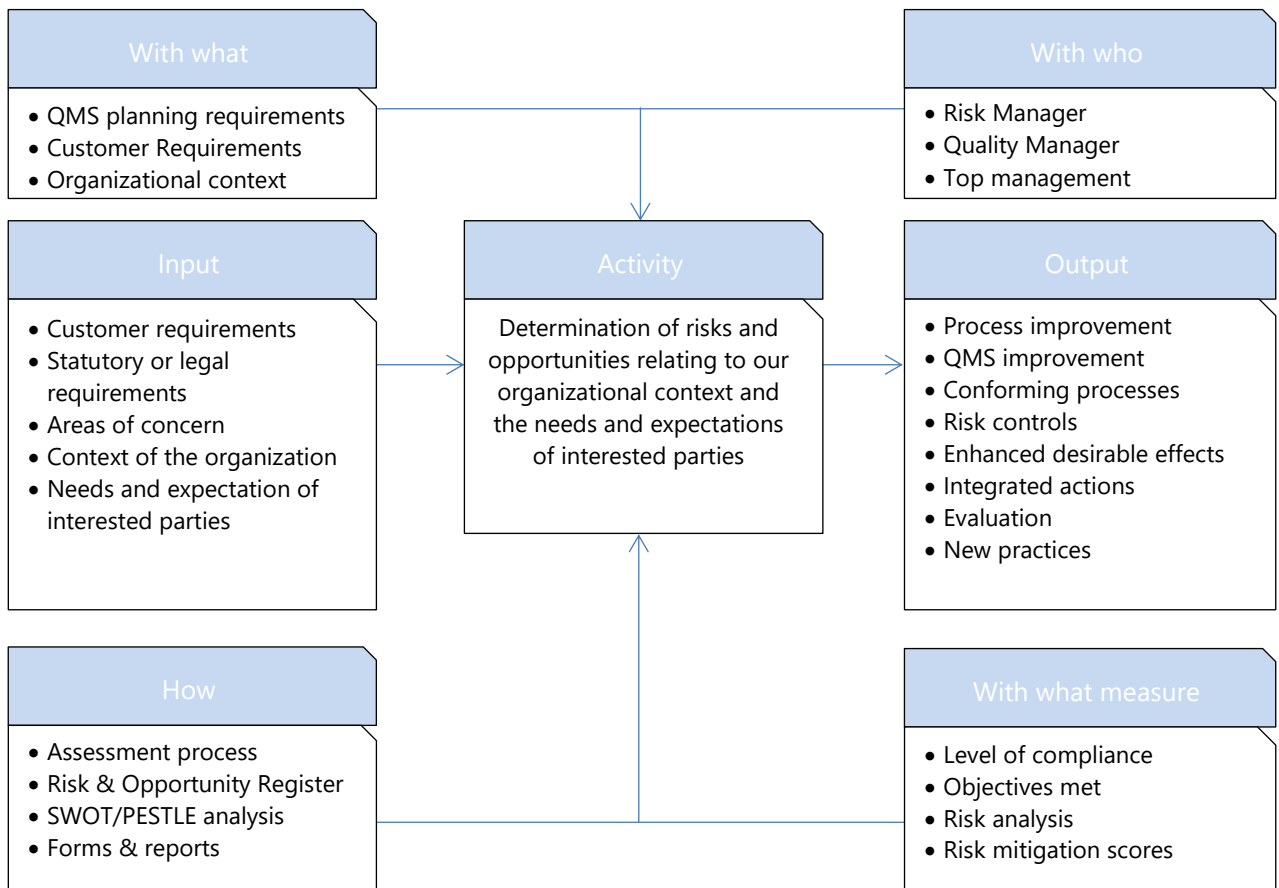


1 Risks & Opportunities

1.1 Introduction & Purpose

The purpose of this procedure is to outline [your organization's](#) the risk and opportunity management framework and the activities within. The risk and opportunity management framework defines our current risk management process, which includes; methodology, risk appetite, methods for training and reporting.

1.1.1 Process Activity Map



1.1.2 References

Standard	Title	Description
BS EN ISO 9000:2015	Quality management systems	Fundamentals and vocabulary
BS EN ISO 9001:2015	Quality management systems	Requirements
BS EN ISO 9004:2018	Quality management systems	Guidelines for performance improvements
BS EN ISO 19011:2018	Auditing management systems	Guidelines for auditing

1.1.3 Terms & Definitions

Term	ISO 9000:2015 Definition
Documented Information	Information (3.8.2) Required to be Controlled and Maintained
Risk	The effect (3.7.9) of Uncertainty
Objective Evidence	Data (3.8.1) Supporting The Existence or Verity of Something