

20 Quality Procedures

Schedule of Quality Procedures

Ref.	Title & Description	Turtle Diagram	Process Map
01	Context of the Organization Procedure	✓	x
02	Risk & Opportunity Procedure	✓	x
03	Objectives & Indicators Procedure	✓	x
04	Facilities & Infrastructure Procedure	✓	x
05	Calibrated Equipment Procedure	✓	✓
06	Human Resources & Competence Procedure	✓	✓
07	Documented Information Procedure	✓	✓
08	Communication Procedure	✓	x
09	Contract Review Procedure	✓	x
10	Design Management Procedure	✓	✓
11	Purchasing & Procurement Procedure	✓	x
12	Product & Service Provision Procedure	✓	x
13	Testing & Inspection Procedure	✓	✓
14	Non-conforming Outputs Procedure	✓	✓
15	Customer Satisfaction Procedure	✓	✓
16	Internal Audit Procedure	✓	✓
17	Management Review Procedure	✓	✓
18	Analysis & Evaluation Procedure	✓	✓
19	Non-Conformity & Corrective Action Procedure	✓	✓
20	Improvement Procedure	✓	x

