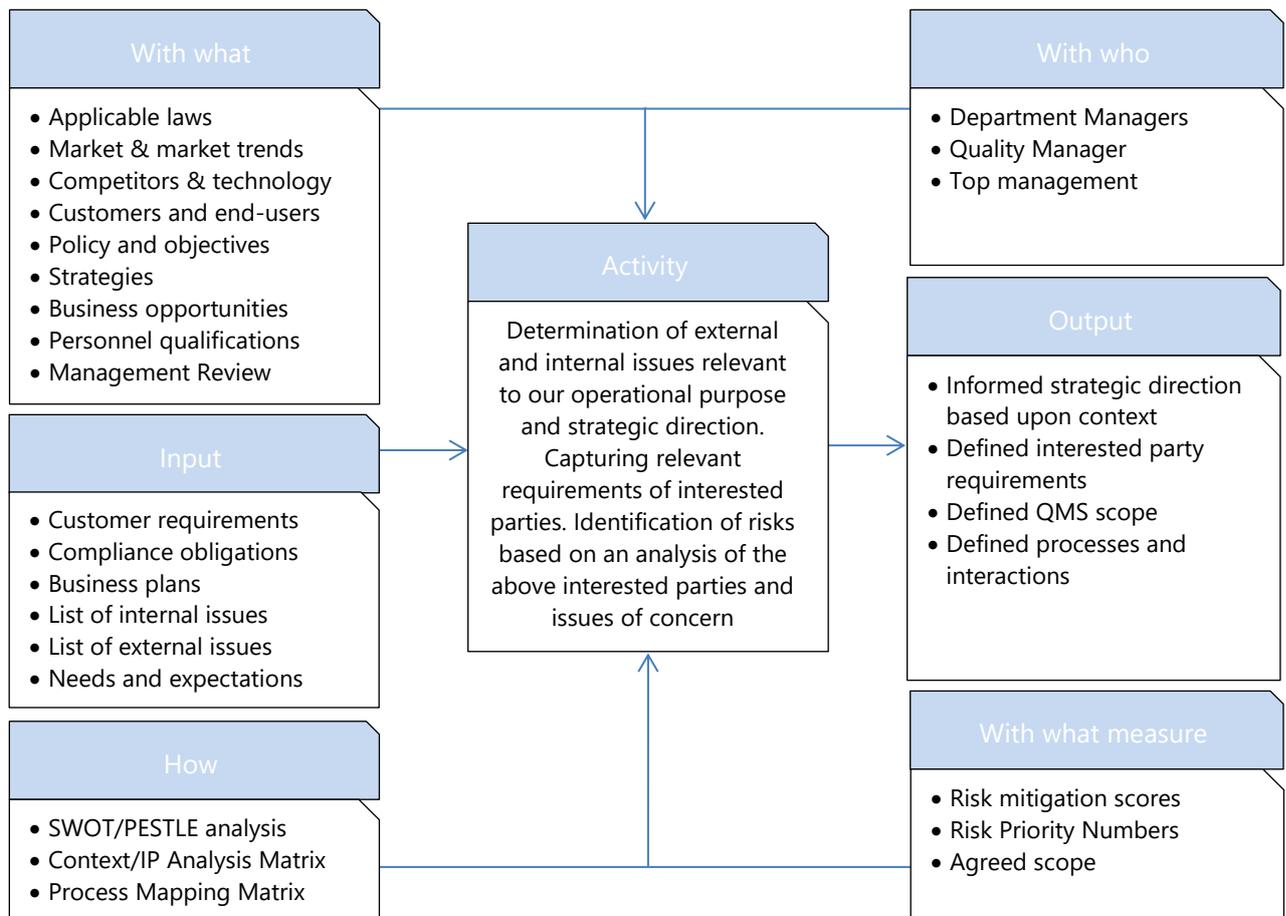


# 1 Organizational Context

## 1.1 Introduction & Purpose

The purpose of this procedure is to outline **your organization's** process for the identification and determination of internal and external issues, interested party requirements, management system scope and processes that relate to our quality management system, and which influence our strategic direction (where we're going) and our operational purpose (what we make and do).

### 1.1.1 Process Turtle Diagram



### 1.1.2 References

Standard	Title	Description
BS EN ISO 9000:2015	Quality management systems	Fundamentals and vocabulary
BS EN ISO 9001:2015	Quality management systems	Requirements
BS EN ISO 9004:2018	Quality management systems	Guidelines for performance improvements

### 1.1.3 Terms & Definitions

Term	Definition
Interested party	Stakeholder that can affect, be affected by, or perceive itself to be affected by a decision or activity
Context	A combination of internal and external issues that can have an effect on an organization's approach to developing and achieving its objectives