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Process/Clause Assignment Matrix

ISO 9001:2015 QMS

Processes/Clause Assignment Matrix		Quotation	Order Launch	Purchasing	Receiving/ Inspection	Production	Non-conforming Product	Management Responsibility	Packaging/ Shipping	Customer Communication	Support Activities
		Sales/Eng.	Scheduling/ Engineering	Purchasing	Quality Assurance	Plant Manager	Quality Manager	Top Management	Business Systems	Sales Management	HR, Facilities, & Finance
4	Context of the Organization										
4.1	Understanding the organization and its context	X						X		X	
4.2	Understanding the needs and expectations of interested parties	X	X	X		X		X	X	X	
4.3	Determining the scope of the quality management system							X			
4.4	Quality management system and its processes							X			
5	Leadership										
5.1	Leadership and commitment: General and customer focus							X			
5.2	Policy: Establishing and communicating							X			
5.3	Organizational roles, responsibilities and authorities							X			
6	Planning										
6.1	Actions to address risks and opportunities	X	X	X	X	X	X	X	X	X	X
6.2	Quality objectives and planning to achieve them							X			
6.3	Planning of changes							X			X
7	Support										
7.1	Resources			X		X		X			X