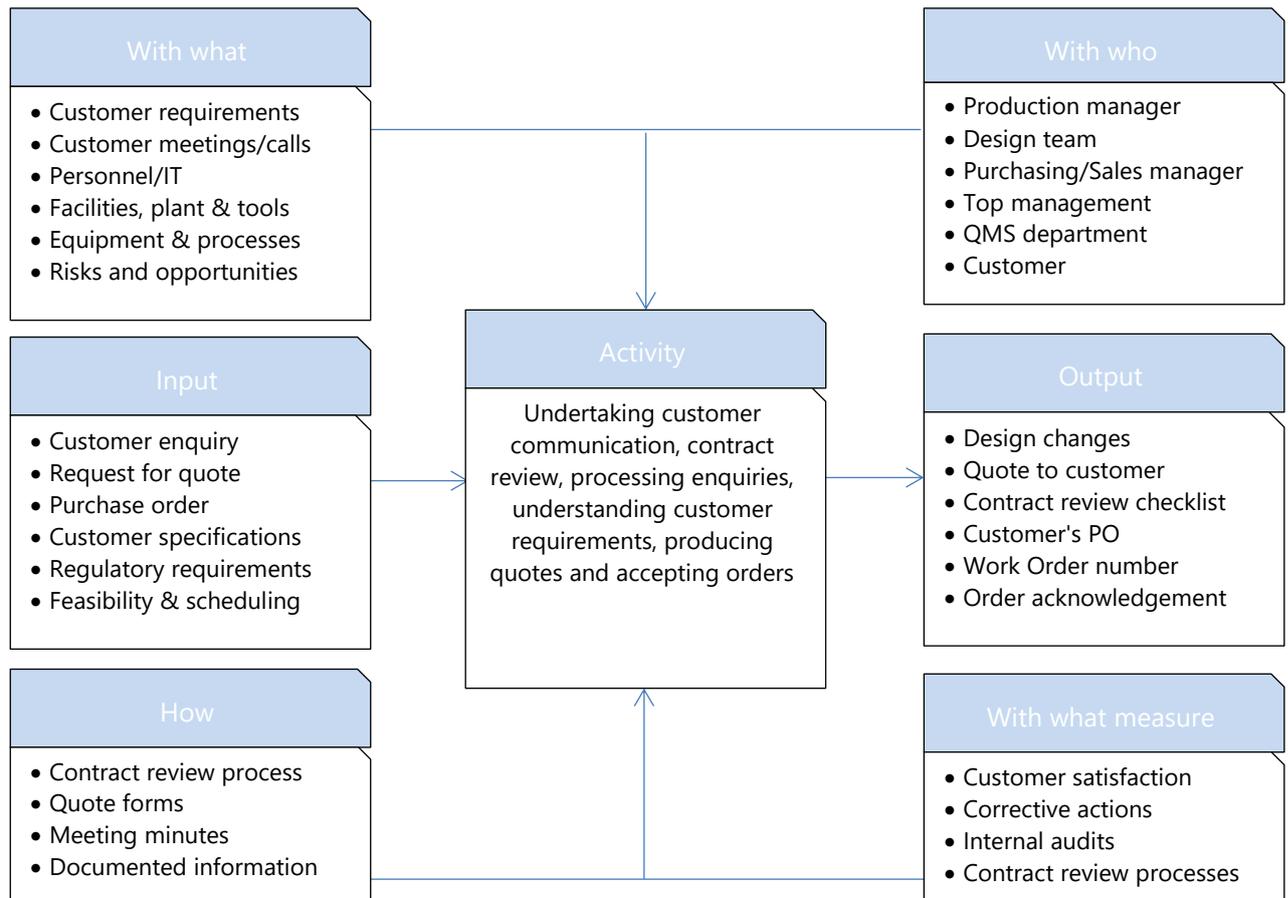


1 Contract Review

1.1 Introduction & Purpose

The purpose of this procedure is to ensure that all tender and contract requirements together with additional requirements that are not specified but are necessary for fitness for use as per applicable legislation, regulations and requirements for availability, delivery and support are adequately defined and that the company is capable of meeting the requirements of its clients.

1.1.1 Process Activity Map



1.1.2 References

Standard	Title	Description
BS EN ISO 9000:2015	Quality management systems	Fundamentals and vocabulary
BS EN ISO 9001:2015	Quality management systems	Requirements
BS EN ISO 9004:2018	Quality management systems	Guidelines for performance improvements

1.1.3 Terms & Definitions

Term	Definition
Contract	Binding agreement
Determination	Activity to find out one or more characteristics and values
Review	Determination of suitability/adequacy/effectiveness of an object to achieve objectives