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A2 Interested Parties are those stakeholders who receive your products or services, who may be impacted by them, or those parties who may otherwise have a significant interest in your organization. Use this te

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1 **Context & Interested Parties**

Interested Parties are those stakeholders who receive your products or services, who may be impacted by them, or those parties who may otherwise have a significant interest in your organization. Use this template to document any external and internal issues relevant to your organization's operational purpose and strategic direction that may affect its ability to achieve the intended result of the QEHS management system.

Also, use this table to map out and understand the expectations of relevant interested parties and how you plan to deal with their requirements through the QEHS management system. The interested party groups, although not exhaustive, are representative of many industries.

This information should be retained as a strategy or tactical planning document to underpin your organization's policies and to provide a road map to achieve future goals.

Power (Effects of influence) = Priority x Relevance		Priority of Interested Party (Effects on activities)		
		No importance	Minor importance	Some importance
Relevance of Interested Party (Effects on activities)	Not relevant	1	2	3
	Minor relevance	2	4	6
	Influential	3	6	9
	Significantly relevant	4	8	12

Ref.	4.1		4.2a				4.2b	4.2c	4.3	4.3	
	External Issues	Internal Issues	Interested Party	Priority (1 to 4)	Relevance (1 to 4)	Power (P x R)	Interested Party Requirements	Criteria & Methods	QMS Scope Applicability	QMS Scope Exclusion(s)	
1	Customer perception	Impact on future business Achieving revenue targets	Current customer	4	4	16	Requirements documented by the contract Kept satisfied Kept informed	Monthly Business Ops Meeting Manage closely Increase repeat orders	Customer process	None	Order/C Custom satisfac
3	Too few qualified suppliers	Impact on priority and quality of build Supply goods and services on time	Suppliers	3	4	12	Defined procurement frequency and quantity On-time payment	Supplier performance evaluation report and auditing Review cost of build based on required/requested material specs	Yes	None	Procur
2	Outside competition for recruitment	Job performance	Employees	3	3	9	Good benefits package/fair Pay Safe and healthy environment Keep informed Working time arrangements	Monthly Business Ops Meeting Auditing Appraisals	Yes	None	Human