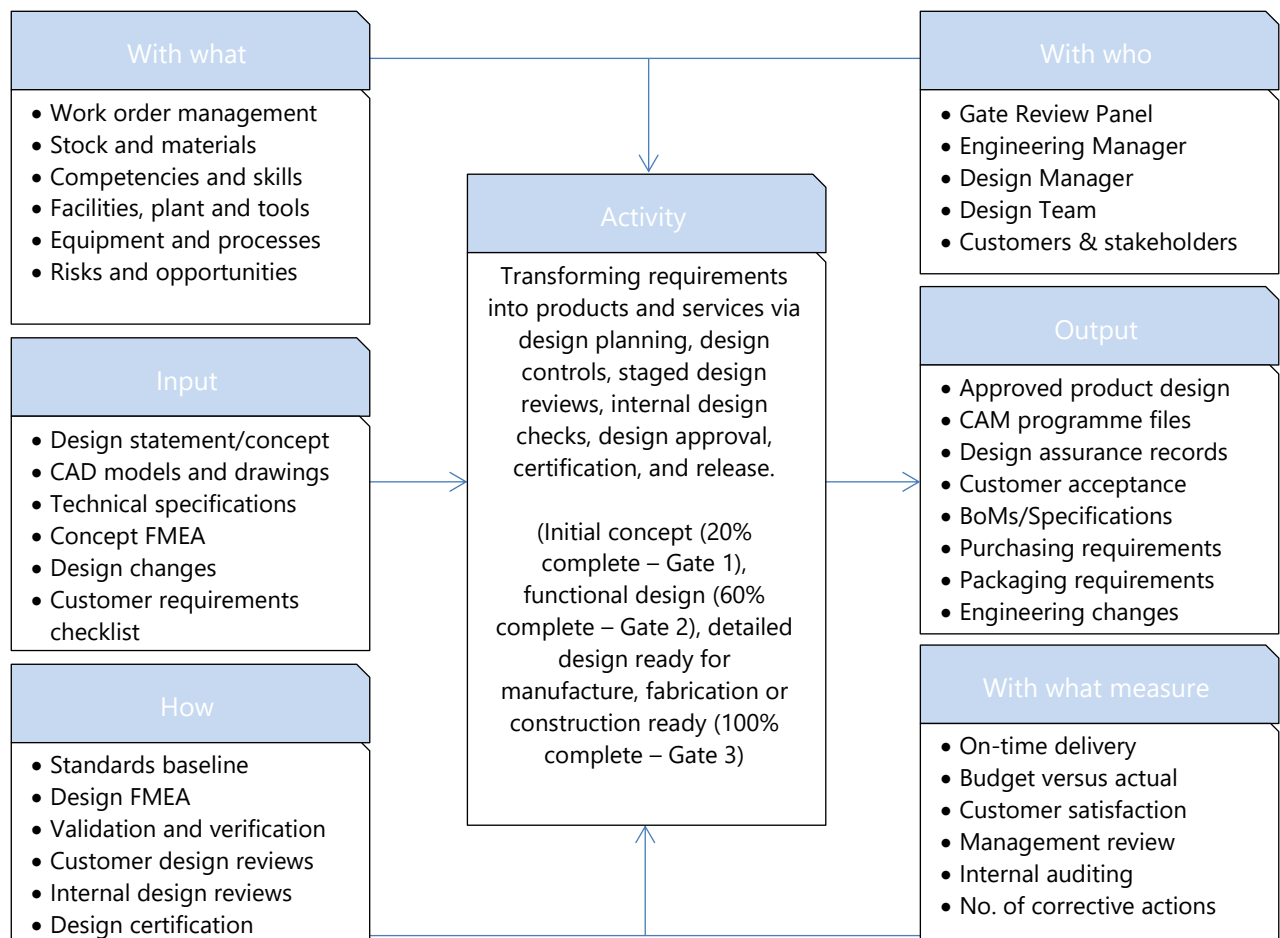


1 Design Management

1.1 Introduction & Purpose

The purpose of this procedure is to ensure that all product and service design and development activities are coordinated between different organizational functions and that interfaces between stakeholder groups are defined to ensure effective communication and clear assignment of responsibility. This procedure also ensures that good quality assurance practices are used during the design process and that they are consistent with quality system requirements.

1.1.1 Process Activity Map



1.1.2 References

| Standard | Title | Description |
|---------------------|----------------------------|---|
| BS EN ISO 9000:2015 | Quality management systems | Fundamentals and vocabulary |
| BS EN ISO 9001:2015 | Quality management systems | Requirements |
| BS EN ISO 9004:2018 | Quality management systems | Guidelines for performance improvements |

1.1.3 Terms & Definitions

| Term | Definition |
|------------------------|--|
| Design and development | Transforming requirements (3.6.4) for product/service into detailed requirements |
| Interfacing party | A contractor, consultant, or representative responsible for design or implementation |